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| |  | | --- | |  | | **Cody Ingram-Moore**  **Phone**  (503)374-8852  **Email**  [Cody.ingram.moore@protonmail.com](mailto:Cody.ingram.moore@protonmail.com)  **Git**  <https://github.com/TH3-F001> https://gitlab.com/TH3-F001  **TryHackMe**  https://tryhackme.com/p/TH3F00L | | **Certifications**  **CompTIA Secure Infrastructure Specialist (CSIS)**  CompTIA  November 2022  **CompTIA Network Infrastructure Professional (CNIP)**  CompTIA  October 2022  **CompTIA Security +**  CompTIA  November 2022  **CompTIA Server+**  CompTIA  October 2022  **CompTIA Network+**  CompTIA  April 2022  **CompTIA A+**  CompTIA  December 2019 | | **Skills**  **Technical Skills:**   * **Proficient in network analysis (TCP/IP, Wireshark) and Cisco IOS.** * **Proficient in scripting (Python, Bash, PowerShell) with a focus on automation.** * **Experienced in system administration (Linux/Windows) and Active Directory.** * **Adept at debugging and low-level computing principles.**   **Security Skills**   * **Knowledgeable in cyber-security standards (MITRE ATT&CK, NIST, CMMC).** * **Skilled in penetration testing (Burp Suite, Metasploit, Nessus).** * **Competent in access control, physical security, and SIEM tools (Trend Micro Vision One).**   **Soft Skills:**   * **Proficient in language mirroring and rapport building for effective collaboration and relationship building.** * **Adept in social engineering to reveal motivations and shape outcomes.** | | **Personal Interests**   * **Computer Science: Fascinated by algorithms, data structures, and the nature of creating efficient and flexible systems** * **Programming: Transfixed by the art of programming and the strategic nuances that make code flexible, maintainable, and optimized with minimal effort.** * **Ethical Hacking: Skilled in bug bounty and Pen-testing.** * **Signals: Passion for Music, Audio Processing, and Signal Analysis.** * **Game Design: Experienced in game development and computer graphics.** * **The Meta-Game: Interested in philosophical discourse and psychological theories.** * **Growth: Obsessed with continuous learning and progression.** * **History: Fascinated by human history, paleontology, and geology.** * **Comedy: Enjoys all things wacky and absurd.** | | **Cody Ingram-Moore**  Security Analyst  *Intuition, Perseverance, Determination*  **Professional Summary\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **INTP** “The Logician” **| 5W6** “The Troubleshooter”  Security Analyst with a keen eye for detail and a proven track record of solving complex problems with grace under pressure. Specializes in thorough data analysis, strategic intelligence gathering, and the effective application of both proactive and reactive security protocols to enhance organizational security.  **Work History\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**   |  |  |  | | --- | --- | --- | | *Ascentec Engineering*  **IT Network Analyst** |  | *05/2023 – Present* |   Leads in the elevation of the company's security posture and network infrastructure by utilizing exceptional problem solving, troubleshooting, and research skills; while ensuring adherence with government security standards and best practices     * Regularly ensures the security and availability of ITAR data in adherence with NIST SP 800-171 and CMMC regulations * Substantially strengthened security defenses when leading the strategic deployment of hybrid Azure AD join and universal MFA. * Reduced Trend Micro alerts by 50% through advanced automation of OS/application patching via GPOs and PowerShell, enhancing system security and reliability. * Engineered and deployed an off-site backup solution, transitioning Veeam backups from AWS to meet retention goals and achieve cost savings. * Secures business continuity and drastically reduces downtime through strategic use of industry tools, meticulous attention to detail, and deep understanding of TCP/IP protocols  |  |  |  | | --- | --- | --- | | *Pomeroy Services*  **IT Field Technician** |  | *06/2020 – 06/2021* |   Ensured Seamless business operations for leading retails like Kroger and Trader Joe’s while delivering four-wall support; spanning POS systems, servers, printers, scales, and more.   * Ensured business continuity by adeptly handling high-pressure troubleshooting across varied systems, decisively minimizing downtime to surpass SLA expectations. * Effectively diagnosed and resolved network issues in varied enterprise environments, maintaining system integrity and minimizing disruptions. * Delivered exceptional troubleshooting solutions across a diverse hardware landscape, rapidly adapting to new systems to resolve a broad spectrum of issues, driving operational efficiency and reducing system downtime  |  |  |  | | --- | --- | --- | | *Logical Position*  **IT Service Technician Tier I** |  | *06/2021 – 05/2023* |   Optimized IT support by efficiently resolving end-user/network issues, enhancing new hire on-boarding, and implementing automation scripts to elevate department efficiency.   * Resolved network outages through advanced troubleshooting, theory testing, and detailed reporting * Enhanced department agility by automating the on boarding/termination process with a custom PowerShell toolkit. * Boosted team efficiency by developing custom automation tools and scripts in Python, PowerShell, and .NET, thus streamlining repetitive tasks.  |  |  |  | | --- | --- | --- | | *Nike World Headquarters*  **Desk-side Encryption Technician** |  | *11/2019 – 07/2020* |   Streamlined global security compliance for the Nike Information Security Project (NISP), enhancing asset management and end-user compliance.   * Conducted Thorough information gathering and asset investigations using JAMF, Intune, and ServiceNow, pinpointing non-compliant assets and optimizing the tracking processes * Elevated customer service through clear communication, creating user-friendly KB articles and tutorials, and maintaining professionalism during compliance follow-ups.  |  |  |  | | --- | --- | --- | | *Securitas and Northwest Enforcement*  **Security Officer** |  | 06/2017 – 10/2019 |   Managed first contacts, access control, and incident documentation, ensuring effective deescalation and accurate reporting for diverse client contracts.   * Exhibited decisive action under pressure, employing verbal judo and team coordination to deescalate situations effectively, maintaining safety and protocol adherence. * Mastered documentation and reporting, ensuring meticulous incident records and daily reports, providing clear and concise pass-downs to maintain seamless security operations. * Demonstrated expertise in physical security controls, managing access and surveillance to uphold stringent security standards, laying the foundation for a transition into information security excellence.   **Education\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**   |  |  |  | | --- | --- | --- | | *Umpqua Community College*  **GED** |  | 12/2014 | |